

Flaunden Parish Council-Accessibility statement

This accessibility statement applies to the website at www.flaundenparish.gov.uk.

This website is run by [Parish Online](#) on behalf of Flaunden Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings
- zoom in up to 500% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- skip to the main content when using a keyboard or screen reader
- listen to most of the website using a screen reader (including the most recent versions of [JAWS](#), [NVDA](#) and [VoiceOver](#))

We have also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software

Feedback and contact information

If you find any problems not listed on this page, or think we are not meeting accessibility requirements, contact:

- Email: clerk@flaundenparish.gov.uk
- Phone: 07771 766 222

We will consider your request and get back to you within five working days.

If you need information on this website in a different format such as accessible PDF, large print, easy read, audio recording or braille, contact us using the details above.

Enforcement procedure

The [Equality and Human Rights Commission \(EHRC\)](#) is responsible for enforcing the [Public Sector Bodies \(Websites and Mobile Applications\) \(No. 2\) Accessibility Regulations 2018](#) (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Flaunden Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2 AA standard](#), due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Disproportionate burden

PDFs and other documents published before 23 September 2018

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. We have assessed the cost and effort involved in fixing these documents and believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations.

Any new PDFs or Word documents we publish will meet accessibility standards.

Content that is not within the scope of the accessibility regulations

We review the accessibility of this website on a regular basis. We work with [Parish Online](#) to address platform-level accessibility issues as they are identified. Staff responsible for adding content to the website are expected to follow accessibility best practice, including providing alt text for images and ensuring documents meet colour contrast standards before uploading.

Preparation of this accessibility statement

This statement was prepared on 8 June 2026. It is due to be reviewed and by the Parish Council in meeting on 14 July 2026 and will be reviewed bi-annually thereafter.

This website is tested routinely against the WCAG 2.2 AA standard using in-house testing tools.